



BAXI AIR SOURCE HEAT PUMP CASHBACK PROMOTION: 2nd September 2024 – 6th January 2025

TERMS AND CONDITIONS

1. The promoter is Baxi Heating UK Limited (company no. 03879156) (“Baxi”), whose registered office is at Brooks House, Coventry Road, Warwick, CV34 4LL.
2. The promotion is open to Baxi Works account holders within the United Kingdom aged 18 or over. Employees of Baxi, are not eligible to participate.
3. By entering the promotion, participants will be deemed to have accepted these terms and conditions and agreed to be bound by them.
4. The promotion is available exclusively for the HP40 range with the alpha codes listed in paragraph 5 (“Qualifying Products”) installed, commissioned and registered on Baxi Works between 00.01 (GMT) on 02 September 2024 and 23:59 (GMT) on 06 January 2025 inclusive (the “Promotional Period”).
5. The HP40 range with the alpha codes referred to in paragraph 4 are:

Product Code	Description	Alpha Code
7830568	BAXI HP40-13-3PHMB	TRY
7830570	BAXI HP40-11-3PHMB	TRW
7830571	BAXI HP40-13-1PHMB	TRT
7830572	BAXI HP40-11-1PHMB	TRS
7830573	BAXI HP40-8-1PHMB	TRR
7830574	BAXI HP40-7-1PHMB	TRP
7830575	BAXI HP40-5-1PHMB	TRN
7830576	BAXI HP40-4-1PHMB	TRM

6. To be eligible for participating in this cashback promotion, installers must be authorised as a 'Baxi Air Source Heat Pump Installer', meaning they have attended the 'Baxi Air Source Heat Pump Installer Training' and passed the 'Assisted Commissioning' on their first installation, if not complete already.
7. The promotion is a cashback promotion. Subject to these terms and conditions, Baxi will pay participants:
 - £600 (including VAT) when they install, commission and register one (1) Qualifying Product on Baxi Works within the Promotional Period; or

- £1200 (including VAT) when they install, commission and register two (2) Qualifying Products on Baxi Works within the Promotional Period; or
- £1800 (including VAT) when they install, commission and register three (3) Qualifying Products on Baxi Works within the Promotional Period.

For the avoidance of doubt, this promotion is limited to (3) installations per participant; no cashback is payable for the installation, commission and registration of the Qualifying Products beyond these limits, but standard Works points will be awarded to participants who install or register four (4) or more Qualifying Products

8. Upon registering the first Qualifying Product in Baxi Works, a notice will appear in the Baxi Works account of the participant requesting that they submit their name, UK bank account number and sort code into a secure area on Baxi Works.
9. The participant is responsible for ensuring they enter the correct payment details. Baxi will only accept the bank details of the company / business that is registered on Baxi Works. Participants are responsible for ensuring their Baxi Works account has the correct company / business name and the correct bank details. Baxi will not accept personal bank details, unless Baxi can be satisfied that as a sole trader the participant is using their personal account as a business account.
10. Baxi will not accept the bank details of any business partners, family members, friends or other third parties. Baxi will only make payments to the company that is registered on Baxi Works. Under no circumstances will payments be made to non-UK accounts.
11. If a participant has not provided Baxi with valid bank account details (either has provided no bank account details or the wrong bank details), their cashback claim will be marked as invalid, and the participant will not receive the cashback payment. Baxi will not contact any participants to update their bank details. Valid bank account details must be provided no later than 6th January 2025 23:59. Baxi accepts no liability for any losses which result from a participant not providing their bank account details or providing incorrect payment details.
12. Baxi will endeavour to make payments to qualifying participants within 21 days of the end of the Promotional Period. However, participants should allow until 28th February 2025 for any payments to be made. Payment will be made by BACS to the UK account details provided by the participant.
13. Baxi will not be liable for any bank charges or other fees that may be incurred by the participant in respect of any cashback payment.
14. No Baxi Works points will be credited on Qualifying Products installed and registered during the Promotional Period which qualify for the cashback.
15. Qualifying Products will not be eligible for any other promotion or support from Baxi.
16. Any tax liability arising from the promotion is the sole responsibility of the participant. Baxi will not accept responsibility for any tax liabilities incurred.
17. Full Baxi Works terms and conditions apply to this promotion. These can be found at www.baxiworks.co.uk/terms-and-conditions.

18. Baxi reserves the right, in its absolute discretion, to verify the eligibility of participants in the promotion, including but not limited to proof of identity, proof of membership of Baxi Works, and proof of purchase by way of invoice, and to withdraw the promotion and/or disqualify any participant where there are reasonable grounds to believe there has been a breach of these terms and conditions or otherwise where a participant has gained advantage from participating in or used fraudulent means to qualify for the promotion.
19. Baxi reserves the right to withdraw or amend or alter the terms of the promotion at any time and without notice. Participants will be deemed to agree that no liability shall attach to Baxi as a result of any withdrawal, amendment or alteration.
20. Baxi's decision in respect of all matters relating to the promotion will be final and no correspondence will be entered into.
21. Any personal data relating to participants will be used solely in accordance with Baxi Works [Terms and Condition](#), [Baxi Privacy Notice](#) and current data protection legislation.
22. The promotion and these terms and conditions will be governed by English law and any disputes/claims which arise out of or in connection with them will be subject to the exclusive jurisdiction of the English courts.