



Terms and Conditions of the Baxi Holiday Promotion

1. THE PROMOTER

- 1.1. The Promoter is Baxi Heating UK Limited (Company Number 03879156) whose registered office is at Brooks House, Coventry Road, Warwick CV34 4LL ("Baxi")

2. THE COMPETITION

- 2.1. The title of the competition is "Baxi Giveaway Getaway."
- 2.2. The competition only applies to the Baxi 200, Baxi 400, Baxi 600, Baxi 800 boilers, Baxi Cylinders, Megaflo Cylinders and Baxi Air Source Heat Pumps with the following alpha codes, which must be installed and registered on Baxi Works within the Promotional Period ("Qualifying Products"). The Qualifying Product alpha codes for the above products are as follows: TMK, TMS, TML, TMT, TMM, TMW, TMN, TMX, RYE, RYF, RYN, RSE, TMB, TMH, RYY, RSF, TMC, SAA, TMP, TMY, TMR, TNA, SAB, SAC, SAD, RSG, TMD, TMF, SAE, RSH, SFE, TME, TMG, SAF, SYN, SJX, TNR, SYP, SJY, TNS, SYS, SJT, TNB, SWS, TNT, SXL, SYW, SJW, TNC, SYY, STA, STC, STB, TND, STD, THM, TAW, TNW, TNF, TAH, TNX, TAL, THR, TAM, TNG, THS, TNY, TAN, TNH, TRG, TRH, TRL, TRS, TRW, TRT, TRY, TRM, TRN, TRP, TRR, GTH, GSG, GSH, GTS, GSK, GSL, GSM, GSN, GWA, GWG, GWL, GWW, GSD, GSE, GSF, TPL, HHG, TPN, TPP, TPR, GNP, GNR, GNS, GNY, GSP, GPE, GSR, GNT, GPP, GSS, GNW, GRA, GST, GNX, GNN, GXE, GRD, GRE, GRH, GRL, GSW, GRN, GSX, GRT, GSA, GTC, GRR, GRY, GSB, HXA, HXD, HXX, NLG, NMC, MNM, MNT, MNN, MNW, MNP, MNX, NLS, MNR, MNY, NLY, MNS, MPA, NMA, NLE, NMB, RPL, RPT, RPM, RRA, RPN, RRB, RPP, RRC, RPS, RRD, REG, REL, REH, REM, REJ, REN, REK, NEH, NEK, NEJ, RKK, RKL, RKM, RKN, RKP, RKR, MSL, MSM, MSN, MSP, MSR, MSS, CHM, CHN, CHP, CHR, CHW, CJA, CJB, CJC.
- 2.3. This promotion is not sponsored, endorsed or administered by, or associated with X (Twitter), LinkedIn, or Meta (Instagram or Facebook) and participants agree that they will make no claim against Twitter, Instagram or Facebook in respect of it.

3. HOW TO ENTER

- 3.1. The competition will run from 00:01 on Thursday 1st February 2024 (the "Opening Date") until 23:59 hours on Wednesday 27th March 2024 (the "Closing Date") inclusive (the "Promotional Period").
- 3.2. Only Qualifying Products installed and registered on Baxi Works, either for warranty only or warranty and Gas Safe, within the Promotional Period will qualify for entry in this competition.
- 3.3. The serial number of each Qualifying Product registered in accordance with clause 3.2 will be entered automatically into the biweekly prize draw. Any Qualified Product installed and registered outside the Promotional Period (i.e. either before the Open Date or after the Closing date) will be automatically disqualified from the competition.
- 3.4. The Qualifying Products will get the following number of entries, depending on the product type:
 - Baxi Boilers: 1 entry
 - Baxi Cylinders: 2 entries
 - Megaflo Cylinders: 2 entries
 - Air Source Heat Pumps: 3 entries

- 3.5. The Promoter will not accept liability for competition entries that are lost, mislaid, damaged or delayed, regardless of cause, including, for example, as a result of any, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
- 3.6. Neither Baxi nor any other person or party associated with the competition shall be liable for any loss or damage whatsoever suffered (including, but not limited to, indirect or consequential loss or damage) or personal injury suffered or sustained or death in connection with either participation in the promotion or with the prizes offered.
- 3.7. Please see www.baxiworks.co.uk/news-and-offers/news-3 for a copy of these competition terms and conditions.
- 3.8. There will be four (4) prize draws in total. Each draw will take place every second Thursday during the Promotional Period (the "Biweekly Draw"); however, the Promoter reserves the right to hold the draw on an alternative day should such need arise.
- 3.9. Biweekly Draw dates: Thursday 15th February 2024, Thursday 29th February 2024, Thursday 14th March 2024, Thursday 28th March 2024.
- 3.10. In each Biweekly Draw, eight (8) entries will be selected at random to win holiday vouchers. The Baxi Works member who registered that product serial number will then be deemed the winner.
- 3.11. Every Baxi Works member is eligible to win only one prize, winners of a prize draw will be excluded from future Biweekly draws and will not be able to win further prizes during the Promotional Period. If an entry of a Qualifying Product is selected at the Biweekly Draw that belongs to a Baxi Works member who has already won a prize in this competition, that entry will be disqualified and a new entry will be selected at a random. The Promoter's decision in respect of all matters relating to the competition will be final and no correspondence will be entered into.
- 3.12. Entrants who have registered and installed qualifying products during the promotional period and have yet to be selected will still be entered into every biweekly prize draw dependant on their entry date.

4. ELIGIBILITY

- 4.1. The promotion is open to Baxi Works members within the United Kingdom aged 18 or over, except:
 - 4.1.1. Employees of the Promoter or its holding or subsidiary companies;
 - 4.1.2. Employees of agents or suppliers of the Promoter or its holding or subsidiary companies, who are professionally connected with the competition or its administration;
 - 4.1.3. Members of the immediate families or households of (4.1.1) and (4.1.2) above.
- 4.2. By claiming your prize, you confirm that you are eligible to do so and eligible to claim any prize you may win. The Promoter may require you to provide proof that you are eligible to enter the competition.
- 4.3. The Promoter will not accept competition entries that:
 - 4.3.1. Are submitted after the Closing Date
 - 4.3.2. Do not relate to a Qualifying Product
 - 4.3.3. Used fraudulent means to qualify for the promotion
- 4.4. The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the competition.

- 4.5. The Promoter reserves the right, in its absolute discretion, to verify those that qualify for the promotion, including but not limited to proof of identity and proof of membership of Baxi Works.

5. THE PRIZE

- 5.1. There are 32 prizes in total. In each Biweekly Draw there are 8 prizes: 3x £5,000 holiday vouchers, 5 x £2,000 holiday vouchers. The holiday vouchers will be supplied by [Home | Inspire \(travelbyinspire.co.uk\)](#) and redeemed on bookings made directly through them.
- 5.2. The prizes will be fulfilled by Linney, Adamsway, Mansfield, Nottinghamshire NG18 4FL.
- 5.3. TravelCards are valid for 18 months from the date of issue. For full details on the redemption of the TravelCard, please visit [TravelCard FAQ | Travel by Inspire](#).
- 5.4. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
- 5.5. Prizes are subject to availability. There is no cash alternative for the prize.
- 5.6. The prize is not negotiable or transferable.
- 5.7. In order to claim your prize, you must provide Baxi with your full name, address and email address.
- 5.8. The Promoter excludes all liability for taxes relating to the prize and any tax liability arising from the provision of the Prize will be the sole responsibility of the recipient of the prize.

6. WINNERS

- 6.1. The decision of the Promoter is final, and no correspondence or discussion will be entered into.
- 6.2. In the first instance prizes will be delivered by hand directly to the winners via their local Area Sales Manager, within 28 days of the Biweekly Draw.
- 6.3. If the winner is unable to meet their local Area Sales Manager for whatever reason, Baxi will organise for the prize to be sent to their confirmed postal address, using a tracked and signed for courier service, within 28 days of the Biweekly Draw.
- 6.4. The winners will be contacted by telephone or email within 24 hours of each Biweekly Draw (the "Announcement Date").
- 6.5. By claiming the prize, winners agree to take part in publicity related to the promotion. Such publicity may include the use of the winner's name, photograph (which they will provide on request) and a statement regarding the promotion and/or Baxi products and services.
- 6.6. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of major prize winners to anyone who emails marketing@baxi.co.uk within 14 days of the Closing Date.
- 6.7. Winners who object to any or all of their first name, surname, company name, county being published or made available online should object in advance of the end of the Promotional Period by sending an email to marketing@baxi.co.uk specifying which promotion they have entered and what information they object to being published. The Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

7. CLAIMING THE PRIZE

- 7.1. Please allow 28 days for delivery of the prize.

- 7.2. The Promoter will make all reasonable efforts to contact the winner. If the winner cannot be contacted within 14 of days of the Announcement Date, the Promoter reserves the right to selected at random an alternative winner from eligible entries.
- 7.3. The Promoter does not accept any responsibility if you are not able to take up the prize.
- 7.4. The Promoter accepts no liability for any losses resulting from the provision of incorrect contact or address details provided by the winners.

8. LIMITATION OF LIABILITY

- 8.1. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

9. DATA PROTECTION AND PUBLICITY

- 9.1. The Promoter will only process your personal information solely in accordance with current data protection legislation and will not be shared with third parties except those necessary to administer this promotion.
- 9.2. The Promoter's privacy notice can be found here: www.baxi.co.uk
- 9.3. See also clause 6 above, with regard to the announcement of winners.

10. GENERAL

- 10.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the competition.
- 10.2. The Promoter reserves the right to hold void, suspend, cancel, or amend the competition where it becomes necessary to do so. Participants will be deemed to agree that no liability shall attach to Baxi as a result of any withdrawal, amendment or alteration.
- 10.3. The Promoter reserves the right to amend or alter these terms and conditions without notice. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications relating to the promotion.
- 10.4. Full Baxi Works terms and conditions apply to this promotion. These can be found at www.baxiworks.co.uk/terms-and-conditions.
- 10.5. These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.